



Cake Commercial Services uses Clarinspect for passive fire compliance.



Saving significant time



Keep an organised register of penetrations



No more need for paperwork or double handling of reporting

Introduction

Cake Group provide specialised services nationwide in Protective Coatings, Passive Fire Protection, and Asbestos and Demolition Services. Cake Group strive for industry excellence in safety, quality and leadership and is a company powered by people with a drive for excellence.

Clarinspect was delighted to be approached by Cake Group when they were looking for a QA system for the Passive Fire side of their business which they were entering into.

What Cake Commercial Services needed

Evan Calitz, Project Manager at Cake Group, was looking for a QA system that would meet their needs / requirements to record and capture information on site. A priority was to provide clients a schedule which would accompany their PS3.

They were after a quality data collection and reporting system. The system needed to be user friendly for the crew in the field and provide useful reporting information for their clients.

They needed efficient recording of their documentation, capture snapshots of the build along with products used and quality data. Once the information had been captured through the app, they wanted a PDF report and also an automatic collation of all data into an excel spreadsheet. All of which Clarinspect could provide using their own designed templates.

The Clarinspect approach

Evan formulated what Cakes requirements were needed for the app, to do / questions to be asked and this was passed onto Clarinspect. Clarinspect used this information along with the Clarinspect *PF Install product* as a base to build the initial inspection system.

This was turned around in 3 days for review. This is the standard Clarinspect approach: prototype and then demonstrate the inspection as it would be used on the device.

Cake Group were able to ask questions and comment on changes during the review to make sure they had the most efficient online inspection that would work for them and their installers.

The flexibility of the Clarinspect *PF Install product* allows it to be adapted to fit the specifics required by each client. This included the addition of dropdown product lists supplied by their different suppliers.

Having product lists available decreased the time to complete an inspection in the field and also enabled Cake Group to pull through to Excel the products used with the product codes. The flexibility of the excel report allows Evan and Pasan Perera, Quantity Surveyor at Cake, to make any necessary changes before sending reports to their clients.

The standard Clarinspect Linked Spreadsheet also comes with a client export feature so you can extract specific rows and columns into a custom formatted workbook for your end-customers, with reports attached.



Clarinspect in the field. (photo credit: Cake Group)



Sealing a penetration. (photo credit: Cake Group)

Business outcomes

#1

Professional system in place

Cake Group has a complete package - a professional system in place that captures the Passive Fire Install details, QA reports (in both PDF and excel) that creates a register for their end-customers.

#2

Happy to use the system

One of the big wins was that the Cake Group installers are happy to use the system. Cake Group knows that they are capturing the information they need because the installers are prompted by the questions. They have professional reports produced swiftly for their clients and for their internal records. It has saved Cake Group time and money and adds to their quality brand.

“Given it is a clean cut product and the ease of use makes it appealing. The installers are prompted with the questions they need to complete and they say they’ve found it a ‘piece of cake’.”

- Passive Fire Project Manager, July 2020

“The general good vibe and friendly way of doing things made the idea of working with an inspection app straightforward and uncomplicated.”

- Passive Fire Supervisor, July 2020