



BJS Group uses Clarinspect for passive fire compliance.



Saving significant time



Keep an organised register of penetrations



No more need for paperwork or double handling of reporting

Introduction

Based in Brisbane Australia, BJS Group manages a wide range of projects within the passive fire, and fire rated joint sealing sectors. These include commercial buildings, walkways, sporting facilities, pools, car parks and shopping centers.

BJS Group has worked on projects such as large-scale high rises that span 76 levels. Their business mission is to bring an all inclusive, quality approach for the installation and certification of fire-rated joint sealing, and passive fire protection, to the construction industry.

What BJS Group needed



Queens Wharf, Brisbane - via BJS Group

Before finding Clarinspect, BJS Group used a paper system that was time-consuming and frustrating, both on site and back in the office reconciling work done.

BJS Group's Director Luke Mackey and the Office Manager wanted an online system that would streamline their processes, so they could deliver the reports the customers wanted.

They needed a system that would rapidly produce registers of work done and fully marked up floorplans showing the location of each fire penetration.

The system also had to be straightforward to use by staff with a wide range of technological abilities so that everyone on site could be trained quickly on how to use it.

The Clarinspect approach

Clarinspect sat down and discussed with Luke and the Office Manager about what BJS Group needed to achieve through the Clarinspect online service. BJS Group had previously tried several other digital systems but had found they hadn't delivered the outcome they needed. In particular, what Clarinspect offered in the way of image collation and markups of images and floorplans, along with the ease with which registers of all installed work could be created, matched their needs.

BJS Group undertook a managed trial of Clarinspect. This allowed them to get their team up to speed rapidly, with a low risk, hand-holding approach from Clarinspect.

They got to work and within a week of the system being made available they found it more than met their needs.

An aspect that the Office Manager said they greatly appreciated about Clarinspect from the very beginning, was how BJS did not have to explain the Passive Fire sector and the requirements they needed to tick off onsite. "The fact we didn't have to explain the Passive Fire market at all was so great and really refreshing." The Office Manager said, "The staff at Clarinspect just understood what was needed."

BJS Group found that being able to specifically tailor Clarinspect to what they needed for their own reporting processes was extremely helpful. Previous digital systems that BJS Group had tried before Clarinspect, had redundant features that BJS didn't need and which could not be edited or cut out. It was very important to the BJS team onsite to be able to input the data quickly, and cleanly which Clarinspect delivered through its clean focussed App for onsite work.

Business outcomes

#1

Save valuable time

BJS Group found that Clarinspect made completing work onsite much easier and quicker. They also greatly appreciated the flexibility and adaptability of the system.

Back in the office, being able to do bulk corrections across all work (for typos, say) was very useful and has helped save a lot of time.

The linked excel spreadsheet to generate install registers saved tens of hours per project.

#2

Beneficial features

Registers generated for delivery and the office staff can create their own spreadsheet templates for reporting.

The site plan management in Clarinspect, with the automatic mark-up as work is done, proved a very powerful and beneficial feature, especially when delivering the final compliance package to the end-customer.

#3

Reduce requests for information

Inviting the prime contractor, or Fire Engineer, into Clarinspect as a 'Monitor' on the project was the icing on cake as it reduced requests for information as they could view all work in progress.

#4

Flexible Clarinspect system

The team enjoyed how the system could be tailored exactly to how they or the people onsite needed it to be. They also appreciated how versions of plans could be loaded, as plans often change during the course of a project and the Clarinspect system supports this, automatically adjusting all markup across versions.

The ability to add drawings inside the App was "fantastic" and much-needed for the team when they were out onsite. Being able to contact the Clarinspect team easily and request changes or have something to be added to the App was one of the great parts of working with Clarinspect.

The Office Manager said the ability to mark up photos and images in the Clarinspect App was a deciding factor as it streamlined their processes, and made it very clear what was happening on site.



Ocean Apartments by Meriton - via BJS Group

"Clarinspect makes it easier for us to all communicate and see what's being done."

- Office Manager, BJS Group, Nov 2021

"It's been fantastic that Clarinspect have been on the same page with us from the very beginning."

- Office Manager, BJS Group, Nov 2021